



UGANDA REGISTRATION SERVICES BUREAU

URSBS LAUNCHES SECOND STRATEGIC DEVELOPMENT PLAN 2017/18 – 2019/2020: SETTING THE PACE IN SERVICE DELIVERY



Group photo of stakeholders who received awards and some of the former Board members who were in attendance

On March 22, 2018, Uganda Registration Services Bureau (URSBS) launched its second Strategic Development Plan 2017/18 – 2019/2020 which document will guide its operations for the next three years. The theme: **“Contributing to Uganda’s Competitiveness through Increased access to registration services”** sets URSBS on a path to becoming a significant contributor to the country’s competitiveness both regionally and globally. The Strategic Development Plan is aligned to the National Development Plan (NDP II), Sustainable Development Goals (SDGs), Justice Law and Order Sector (JLOS) Strategic Development Plan (SIP) IV and Vision 2040, among other frameworks. Some of the key objectives of the SIP include:

1. Improving access to registration services which is made possible through fully automating all registration services, rolling out new service centers to reach out to more people, strengthening existing relationships and creating new partnerships, improving service delivery standards, developing a strategy to empower vulnerable groups, strengthening the corporate rescue mechanisms against liquidation of companies and establishing new registries.
2. Enhance public and stakeholder awareness of URSBS services by conducting sensitization drives countrywide, developing a client based feedback mechanism, provide registration information, dissemination of education and communication material about URSBS services and developing an all-inclusive communication strategy.
3. Strengthening the research and advisory function through carrying out regular surveys on URSBS services and promoting innovative initiatives that lead to improvement in service delivery.
4. Strengthening institutional capacity to deliver exceptional services by operationalizing the structure and developing Board and Staff capacity among others.

At the launch, the Registrar General noted that, *“the support provided by the leadership of Government, MDAs, JLOS, National Planning Authority, the Board, the Hon. Minister for Justice and Constitutional Affairs will contribute greatly to URSBS emerging as a center of excellence for reliable registration services”*.

The Minister of Justice and Constitutional Affairs Hon. Maj Gen. (Rtd) Kahinda Otafiire appreciated the improvements posted by URSBS and encouraged the Bureau to put more effort towards creating seamless registration procedures and ensuring its services are easily accessed all over the country. He also highlighted that URSBS has great potential to collect more revenue with requisite resources provided.

The Chairman Board of Directors Amb. Francis Butagira noted that *“the*

Board would continue to provide strategic direction throughout the period to ensure all key interventions were implemented as planned”.

At the same function, URSBS recognized stakeholders who support the Bureau and appreciated their unwavering dedication. Various stakeholders were nominated for their contribution to the services of the Bureau and these are Liquidation/ Receivership, Business Registration, Civil Registration and Intellectual Property Registration.

Those awarded included:

1. Ligomarc Advocates- Most outstanding Insolvency Practicing law Firm
2. SIPI Law Associates- Law firm that has assisted in filing the highest number of Trademarks.
3. PKF Uganda – Most outstanding insolvency accountancy firm
4. Wakiso district Local Government -Best performing District –Filing of Civil Marriage returns in the office of the Registrar.
5. Rubaga Miracle center – Best performing Faith Based Organization(Pentecostal)
6. Catholic Diocese of Kasana Luwero – Best performing Faith Based Organization (Catholic)
7. Namirembe Cathedral - Best performing Faith Based Organization (Church of Uganda)
8. Uganda Muslim Supreme Council – Best performing Faith Based Organization (Islamic).
9. Province of the Church of Uganda – Best institution in licensing churches to celebrate marriages.
10. Mr Ben Mungyereza – Marriage Registration Champion
11. Mr. Karamagi Kabiito – Most outstanding Insolvency Practitioner
12. Mr. John Fred Kibuuka – Individual that has filed highest number of patents
13. Osho Chemical Industries Limited – Local company that has filed highest number of trademarks
14. Movit Products Limited – Local company that has filed the highest number of industrial designs
15. Kiriri Cotton Development – Oldest and most active company
16. Diamond Trust Bank – Bank with the highest none tax revenue transactions

At the same occasion, the New Board of Directors was inaugurated and pledged to support and grow URSBS into a world class registry offering timely and efficient services. The former Board members were recognised and thanked the Hon Minister of Justice and Constitutional Affairs for giving them the opportunity to serve on the Board of URSBS. Former Chairman Board of Directors URSBS, Hon Isaac Isanga Musumba appreciated the great performance exhibited by URSBS in service delivery

which led to the Bureau receiving the Award of Best Government Agency of the year, 2016/17 by Private Sector Foundation Uganda.

Uganda Registration Services Bureau (URSBS) is an autonomous statutory body established by Chapter 210 Laws of Uganda. The Bureau is responsible for registration of Business names, companies and legal documents, Intellectual Property Rights (such as patents, trademarks, industrial designs and copyright) and Civil Registration (registration of all marriages and conducts civil marriages). The Bureau also acts as Official Receiver in matters of insolvency, and Collects Non-Tax Revenue on behalf of the government.



Sheikh Waiswa, Deputy Mufti Uganda Muslim Supreme Council (UMSC) receiving an award from the Hon. Maj. Gen. (Rtd) Kahinda Otafiire Minister for Justice and Constitutional Affairs for the support provided by UMSC in registration of Muslim Marriages



Hon. Maj. Gen. (Rtd) Kahinda Otafiire Minister for Justice & Constitutional Affairs (C) launching the URSBS SIP II as Hon Isaac Musumba (I), Amb Francis Butagira and Mr. Bemanya Twebaze look on

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 Plot 1, Kamukuzi Hill, Mbarara

WEST NILE REGIONAL OFFICE
 Ministry of Justice and Constitutional Affairs,
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